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Press Release

For Immediate Release

Date: 8/8/2011
Time: 1200

For Immediate Release

Contact: James Torch, Communications

Accidental Reverse 9-1-1 Message Sent

This morning, an erroneous Reverse 9-1-1 message was sent to seventeen (17) area constituents. Cassidian Communications, who responsible for updating the County's Reverse 9-1-1 system, was in the process performing a mandatory upgrade when it accidentally sent out a previous message regarding high water in the Zoar area. Even though the erroneous message was caught quickly, seventeen phone numbers were dialed before the message was terminated.

If citizens receive this message, they should disregard it. Our office apologizes for any inconvenience that this may have caused. If any citizens have any questions, please contact the Sheriff's Office at 330-339-2000.

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